

## We are ready!

We hope that you and your family are finding some hope in this period of grief and uncertainty.

Happily, our team and families are OK. We send you a big and encouraging hug from the heart of Madrid.

At Hostal Persal we keep protocols in which organization and cleaning have always had a prominent place.

- Practically decorated rooms, without textiles or superfluous elements (carpets, etc.)
- Daily use of bactericidal and virucidal cleaning products.  
([view more 1](#))

Due to the situation caused by SARS-CoV-2, we have added specific recommendations from global and local health and tourism authorities, increasing sanitation procedures:

- Personal Protective Equipment (PPE) for guests and staff.
- Supply of hydroalcoholic gel in common areas.  
([view more 2](#))

Without putting aside any risk related to the virus, we will continue to work for our guests' tranquility and comfort by avoiding false safety sensations resorting to artful and merely aesthetic elements or procedures.



## Standard Protocols:

These actions have been implemented at Hostal Persal for years, systematically:

- Practically decorated rooms, without textiles or superfluous elements (carpets, etc.)
- Daily use of bactericidal and virucidal cleaning products.
- Daily natural ventilation; all rooms have a window or balcony that can be opened
- Textile washing (bedding, towels) at high temperature.
- Regular sanitation of rooms with approved ozone equipment.
- Regular cleaning with high temperature steam equipment ("vaporetta")
- Regular and deep cleaning of air conditioning systems.
- Air conditioning with independent treatment: air in each room is air-conditioned in isolation, without air exchange between different rooms.
- Desinfestation and periodic pest controls, etc.  
([view less 1](#))

## SARS-COV-2 Protocol :

### **Recommended actions by health and tourist authorities:**

- Personal Protective Equipment (PPE) for guests and staff.
- Supply of hydroalcoholic gel in common areas.
- Redistribution of spaces to ensure distance between people.
- Reorganization of the breakfast buffet, etc.

On top of these actions, we have added more that we also deemed necessary, as the use of UV-C approved lamps to sanitize surfaces.

All this to guarantee that our clients enjoy their stay and that our team works, as always, in a secure and trustworthy environment.

([view less 2](#))